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BUILDING & SAFETY DIVISION
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Automated Telephone Inspection Scheduling

With the automated Interactive Voice Recognition (IVR) telephone system, customers can:

- Schedule an inspection request
- Cancel an inspection
- Receive an automated voice notification of an estimated two-hour arrival window directly from the inspector assigned to perform the inspection.
- Receive a faxed copy of inspection comments, corrections or results.

Inspection Procedures

Inspections may be scheduled using the automated IVR system at any time for the following day. However, inspections scheduled for a particular day, must be made by 3 pm of that day, pending availability.

The automated IVR telephone system will accept cancellations of inspection requests no later than 6am the day of the scheduled inspection.

Inspections occur between 8 am and 4 pm every business day. Automated IVR system notifications of the estimated two-hour arrival window are sent as early as 6:30am the day of the scheduled inspection.

Call (310) 285-BLDG to get started!